



**4. Are you more independent now:**

more mobile

as mobile

less mobile

Comments:

**5. How long has it taken to acquire your prosthesis from us:**

sooner than expected

in reasonable time

longer than expected

Approximately how long?

**6. How would you rate your Clinicians:**

**a. Knowledge:**

very proficient

proficient

adequate

Comments:

**b. Conduct:**

very professional

professional

not very professional

Comments:

**c. Punctuality:**

always on time

mostly on time

often late

Comments:

**d. Ability in regard to the fitting of your prosthesis/orthosis:**

very skilled

skilled

needs more skills

Comments:

**e. Explanation of the prosthesis by your Clinician and what you are likely to expect:**

very thorough

thorough

required more information

Comments:

**7. How do you rate the finished workmanship of the prosthesis:**

very good

good

could be improved

Comments:

**8. How did you find reception staff:**

very helpful

helpful

unhelpful

**10. In summary, were your expectations met regarding the provision of your prosthesis/orthosis:**

very confident

confident

not confident

**IN WHAT WAY COULD OUR SERVICE BE IMPROVED TO MEET YOUR NEEDS:**

**WHAT IMPRESSED YOU ABOUT OUR SERVICE:**

Thank you for your time in completing this survey. Your comments will enable us to provide you with an improved service.

